

TECH NOTE #14

Information and care of decorative finishes for window and door hardware

The window and door industry has evolved over the years and numerous types of decorative finishes are now available on window and door hardware. Truth Hardware wants to make sure you understand what is available and how you can best care for these products.

What types of decorative finishes are available from Truth Hardware? Truth Hardware produces brass, nickel, bronze, chrome and copper finishes that can be provided in several forms: living, non living, distressed, polished and brushed. See Truth Hardware's color chart for specific details.

What do I need to know about these new finishes? Due to the process involved in manufacturing the product, some variations may exist in color and texture. Contact with living finishes, like an oil rubbed bronze, will remove the darker color over time. In addition, some cleaners and solvents can drastically accelerate the removal of the finish exposing the brass undercoat (see Tech Note #10)

What is the recommended handling and care for a decorative finished hardware? It is recommended that the hardware be protected during all phases of the window or door installation process. In addition, one should consider the storage of decorative hardware as climate can also affect the finish.

What type of warranty does Truth Hardware provide on decorative finished hardware? The warranty on decorative finished products is functional only. Normal wear or discoloration is not covered under warranty. See Truth Hardware's terms and conditions for complete details.



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